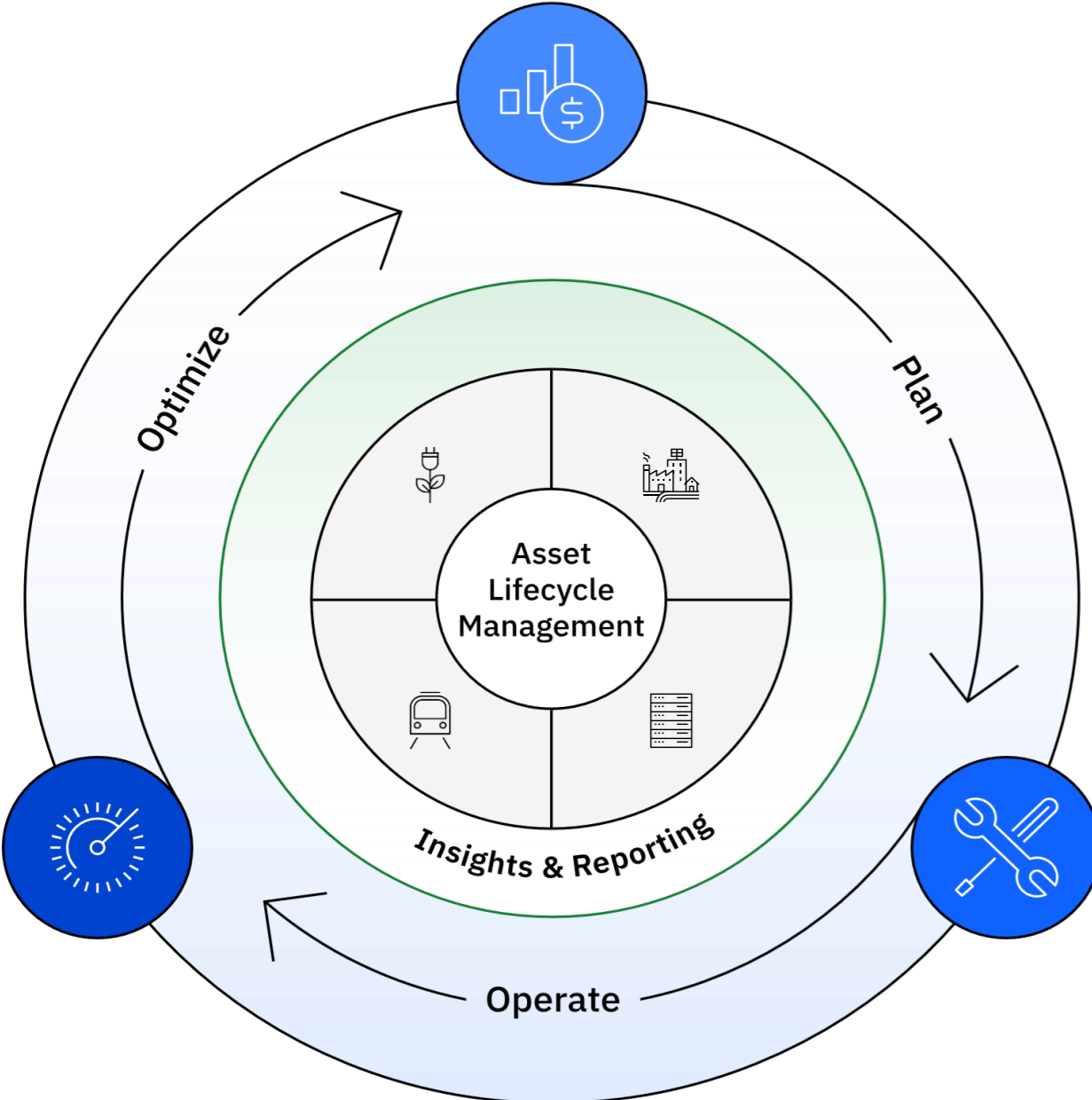


Maximo Application Suite IBM Update

Please note

- The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code or functionality. Information about potential future products may not be incorporated into any contract.
- The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.
- IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion.
- Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision.

A unified suite of asset lifecycle management solutions built with watsonx



Plan	Operate	Optimize
Asset investment planning <ul style="list-style-type: none"> Investment planning Total cost of maintenance Capital planning Project & portfolio management ESG & climate risk 	Enterprise asset management <ul style="list-style-type: none"> Asset & work registry Asset inspections Field service management Supply chain & inventory optimization Health & safety 	Asset performance management <ul style="list-style-type: none"> Reliability-centered maintenance Condition-based maintenance Predictive maintenance Asset health intelligence Energy intelligence
Asset class solutions <ul style="list-style-type: none"> Real estate & facilities IT asset & service Data centers Renewables Linear 		
Environmental solutions <ul style="list-style-type: none"> Corporate sustainability reporting Environmental compliance Decarbonization intelligence 		
Industry focus <ul style="list-style-type: none"> Energy & Utilities Oil & Gas Manufacturing Transportation Civil infrastructure 		
AI Built with watsonx		

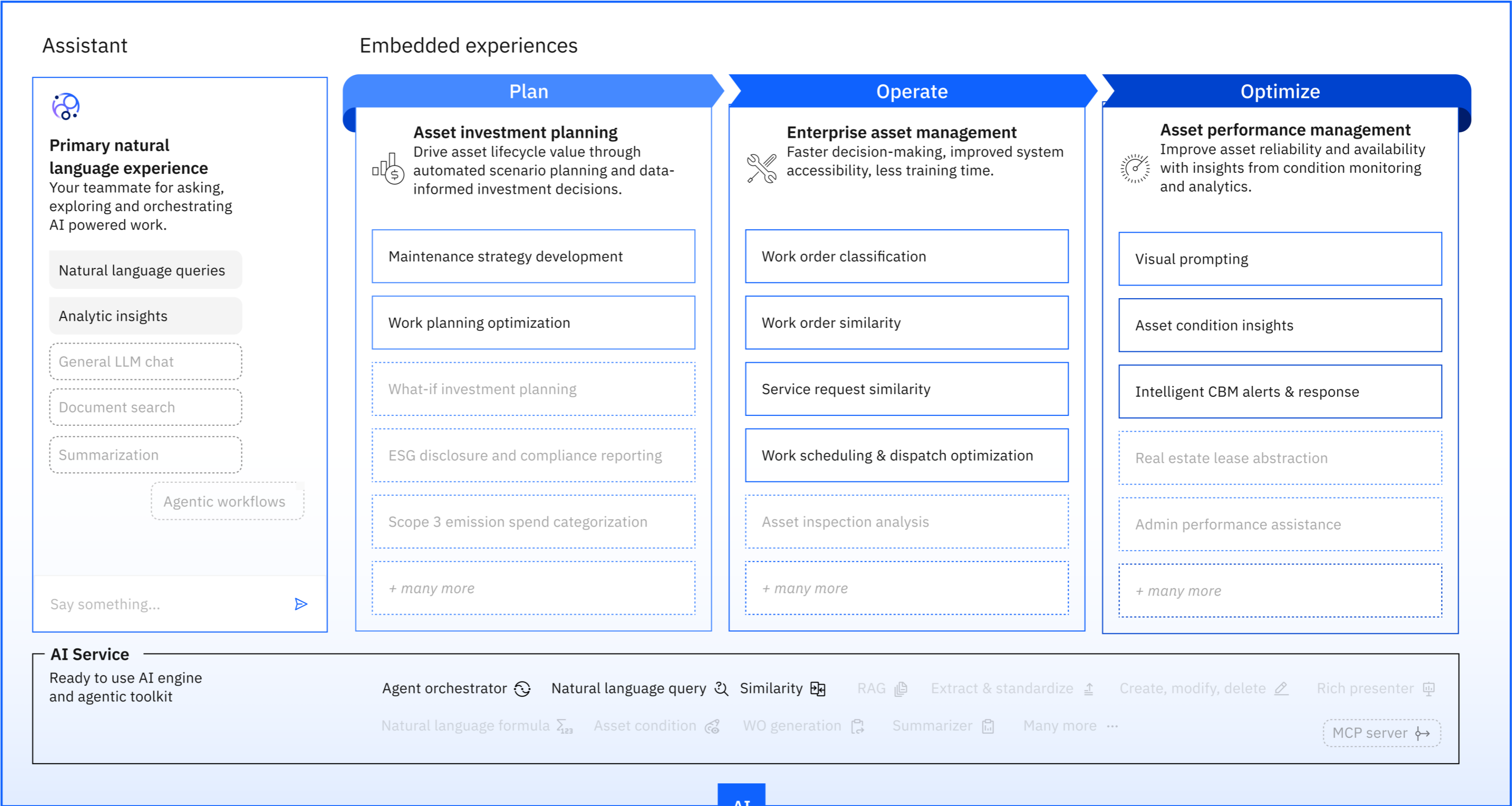
GenAI in Maximo current and roadmap

IBM Maximo

Industry leading asset management

+ IBM watsonx

- Built to serve the end user, no data science skills required
- Interact using natural language
- Seamlessly embedded in the Maximo UI
- You decide what and how much AI to leverage
- Your data is YOUR data
- Security, compliance and ethics our our highest priority



AI

Built with watsonx

Maximo Assistant

Built into Maximo, the AI Assistant lets teams interact with data using natural language—no complex queries, technical skills, or multi-step processes needed.

Capabilities in Manage 9.1

- **Database Retrieval:** Instantly display work, asset, and service data using plain language.
- **Analytical Insights:** Get real-time metrics like count, sum, average, and more.
- **Interactive Results:** Customize and filter data in a full-screen workspace

AI
↻
—

watsonx 3:29 PM

Hi, how can I help you?

I can help you find data that's in Maximo Manage. Get started by typing your request.

Quick starters

Show assets at my site that have open work orders.
➤

Show open work orders that I own.
➤

Which service requests at my site are overdue?
➤

AI
↻
—

You 3:32 PM

how many WOs are there for each problem code at bedford?

watsonx 3:32 PM

Your request

I want to find out how many work orders there are for each problem code at the Bedford site

Results: 11 ↓ ↗

Count of Work Order	Problem Code
34	FEED
2	FLAME
18	LEAK
18	LIFT
6	LOWPRES



Condition Insights

Instant actionable insights
No manual configuration or analytics expertise required.

This intelligent agent analyzes all available MAS asset data including work history, meters, KPIs, FMEAs, and alerts to deliver clear, contextual insights in seconds.

Asset Managers gain clarity faster, reduce cognitive effort, and make better decisions without needing weeks of effort by data science teams to build complex analytical models.

IBM Maximo Application Suite
🔔

[Assets & locations](#) / ST_1400518

ST_1400518

Asset 1 of 50 ◀ ▶ Action

<<Placeholder description. This description is very long and will truncate if it goes longer than the area available to display it all.>>

Condition insight summary AI 📄

Generated on March 4, 2025 at 12:45 PM

Poor condition ⓘ

Condition details

- Vibrations rising and valve deteriorating
- Gradually declining in performance (60 days)
- This indicates downstream pressure instability

Recommendations

- To prevent failure, inspect and recalibrate valve (JP-145).
- To improve insights, add installation date so that the age of the asset... [View more](#)

Health

30%

0%

Criticality

75%

Risk

53%

0%

RUL ✎

Useful life at

16.4 %

Age ✎

24 years

Effective age

--

!

Next failure

0 days

Status

Operating

Priority

1

MTBF ✎

Last updated

3.5 years

▲ 3 hrs from last refresh

MRR

Ratio is

85 %

Total cost of ...

5000 USD

Replacement...

1000 USD

Image 📄

Asset details

Type	Model	Tag	Tag Type	Serial number	Installation date	Location
NON-OEM	Unspecified	DD105B05.DD105B...	Station	3249873745GA845	07/01/00	Block - A

What's next?

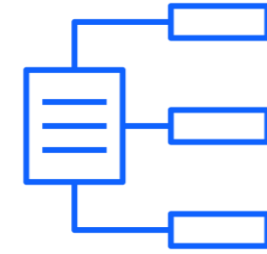
↪ The future of AI in Asset Lifecycle Management



Transform the field experience

AI comes to the frontline, empowering technicians with AI capabilities, hands-free voice interaction and computer vision to accelerate inspections and instant data capture.

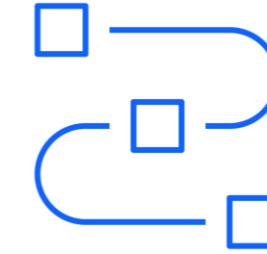
↪ Beginning in MAS 9.2



Collaborate with a digital teammate

The Assistant evolves from one-off answers to a persistent, context-aware teammate that can discuss, reason, and act across your Maximo data and documents.

↪ Beginning in MAS 9.2



Extensible agentic workflows

Move beyond chat to enable goal-driven workflows where agents coordinate across tools and systems that are extensible by IBM, customers, and the ecosystem.

↪ Beginning in MAS 9.2

An explosion of use cases across every part of the asset lifecycle

A small subset;

- Asset Condition Insights
- Intelligent CBM
- Lease Abstraction
- Intelligent HSE
- Technician work assistance
- WO Generation
- Natural language formula
- Risk assessment advisor
- Admin assistance & insights
- Asset inspection analysis

+ *Many, many more*

Key features of IBM Maximo FSM

Smarter scheduling

Optimize maintenance and service scheduling.

Enhanced dispatching

Effortlessly dispatch work to the right crews.

Optimized scheduling and dispatching with AI

Create efficient schedules and intelligent dispatching tasks.

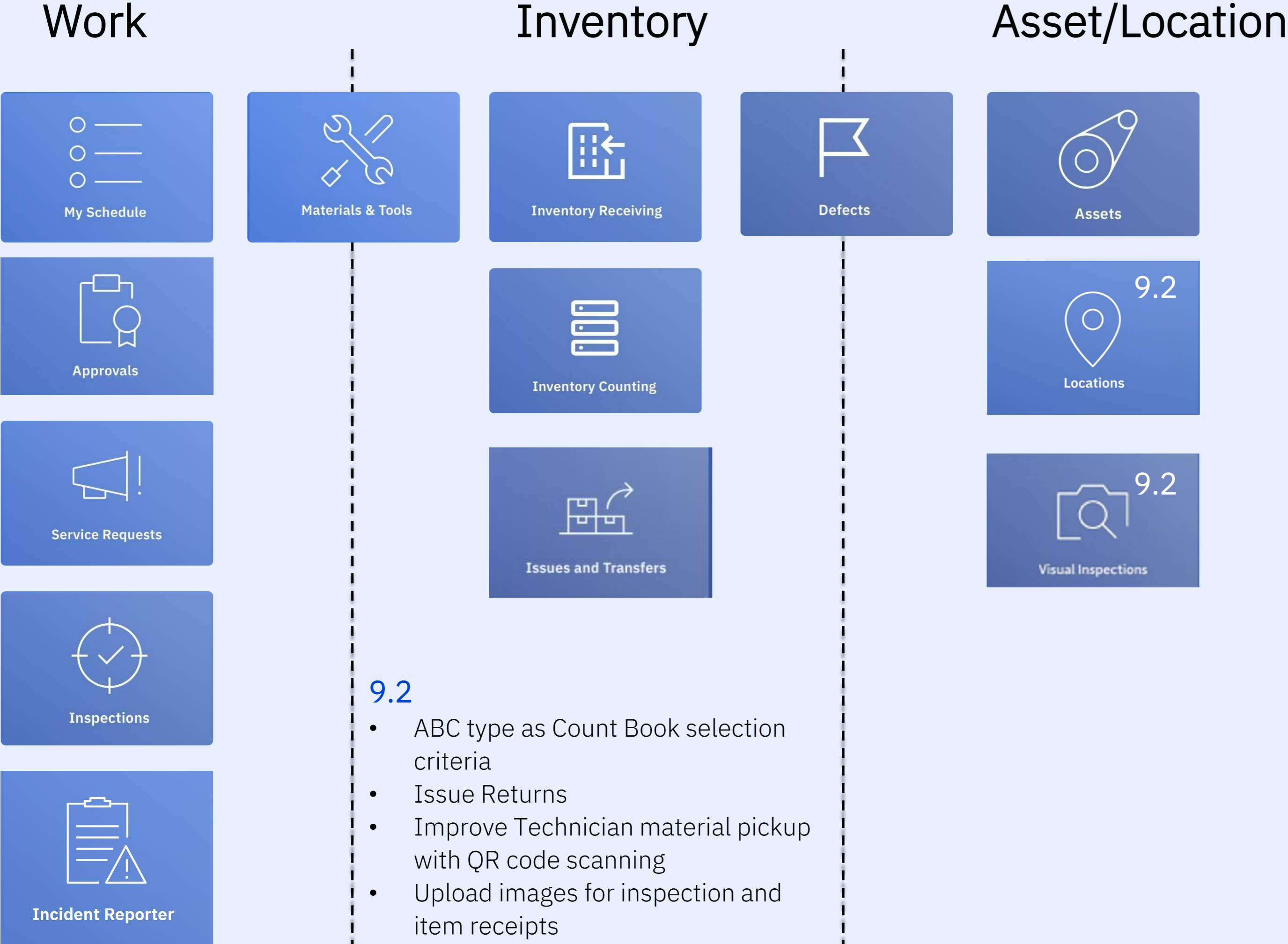
Mobile

Manage any asset, anytime, any place.

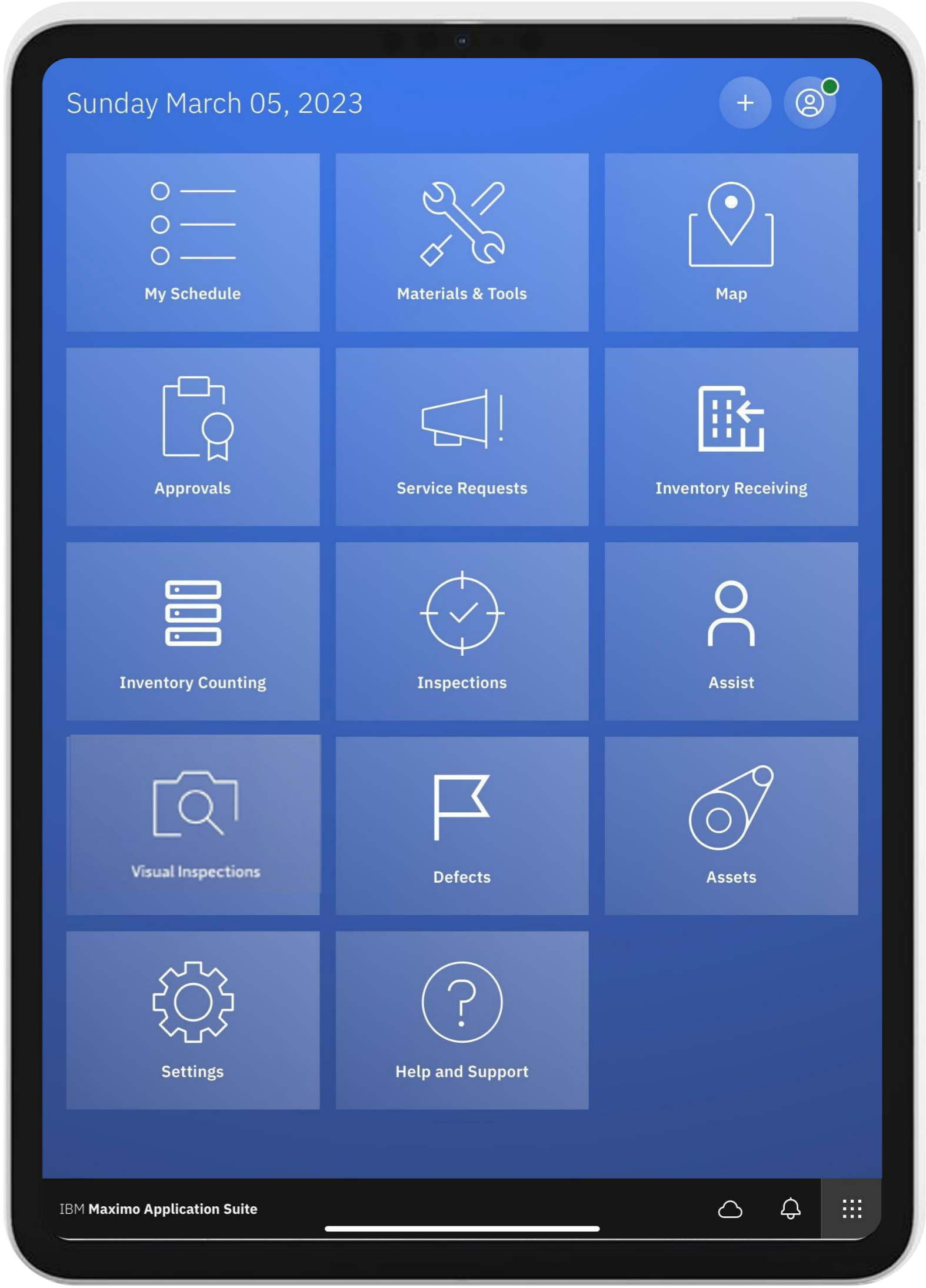
Remote expert assistance

Reduce errors with expert guidance in real time.

Complete Mobile Solution



9.2 - Allow technicians to inform their availability through timesheets



Maximo Mobile Inspections

- **Customizable Templates:** Create inspection forms tailored to specific asset types, locations, or regulatory requirements.
- **Conditional Logic:** Dynamically show or hide questions based on previous responses to streamline data entry.
- **Mobile Compatibility:** Complete inspections on mobile devices, even offline, with automatic sync when reconnected.
- **Multimedia Support:** Attach photos, videos, and annotations directly to inspection records.
- **Scoring and Thresholds:** Automatically calculate scores and flag results that exceed predefined thresholds.
- **Integration with Work Orders:** Trigger corrective actions or maintenance work orders based on inspection results.
- **Version Control:** Maintain and track changes to inspection templates over time.
- **Barcode/QR Code Scanning:** Quickly identify assets during inspections using built-in scanning tools.

The screenshot displays the IBM Maximo Application Suite interface for a 'Pump Inspection'. The main form is titled 'Pump Inspection' and is divided into two main sections:

- 1. External Section**
 - 1.001. Leaks**

Any sign of a leak?
 Yes No
 - 1.002. Electrical connections**

Are the connections secure?
 Yes No
 - 1.003. Corrosion**

Is there visible corrosion or rust?
 Yes No
- 2. Pump Engine**
 - 2.001. Vibration**

Engine Vibration
 Low Medium
 - 2.002. Temperature**

Temperature
Unspecified
 - 2.003. Noise**

Noise Level
 Normal High

An inset window shows a detailed view of the '10 - Paint' section for a '11430 Centrifugal Pump 100GPM/60FT HD'. It includes a 'Years?' field with a range selector and a requirement for at least one selection from six radio buttons (1-6). The top of the inset shows a 'Bridge Inspecti...' header with a 'Complete' status and a progress indicator '0 required of 38'.

Maximo Visual Inspections

Continuing to expand usability and interoperability for the desktop and mobile experience.

AI-enabled asset inspections

Put computer vision AI capabilities into the hands of your asset inspection teams to identify failures, anomalies, and critical operating conditions.

Run inspections anytime, anywhere

Conduct efficient remote and on-site inspections using not only mobile devices, but also drones, thermal and specialized imaging cameras, as well as fixed cameras installed on critical assets

IBM Maximo AI vision models

IBM Maximo Visual Inspection Edge

Stations / corrosion_station /

Inspection corrosion_inspection Inspecting

Total images: 20 Total results: 20 | Pass: 0% Fail: 100% Inconclusive: 0% | Alert: 0%

Images Configuration

Search

1414 Review result Edit

1414 Fail 141401359449 Reassign as... View in data set

A1 Corrosion 0.97

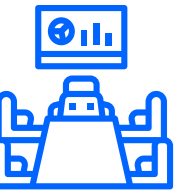
Label	Confidence
Ra Rust	88.1% Average confidence
A1	89.5% Confidence
A2	91.4% Confidence
A3	83.6% Confidence

IBM Maximo Application Suite

IBM Maximo Mobile Asset inspection

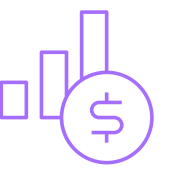
Maximo Real Estate and Facilities

Connected Portfolio Intelligence



Space management and reserve

- Optimize space with dynamic planning, real-time insights, and occupant services



Capital projects and facility condition assessment

- Enhance decision-making with a credible budget framework, justified strategies, and effective execution



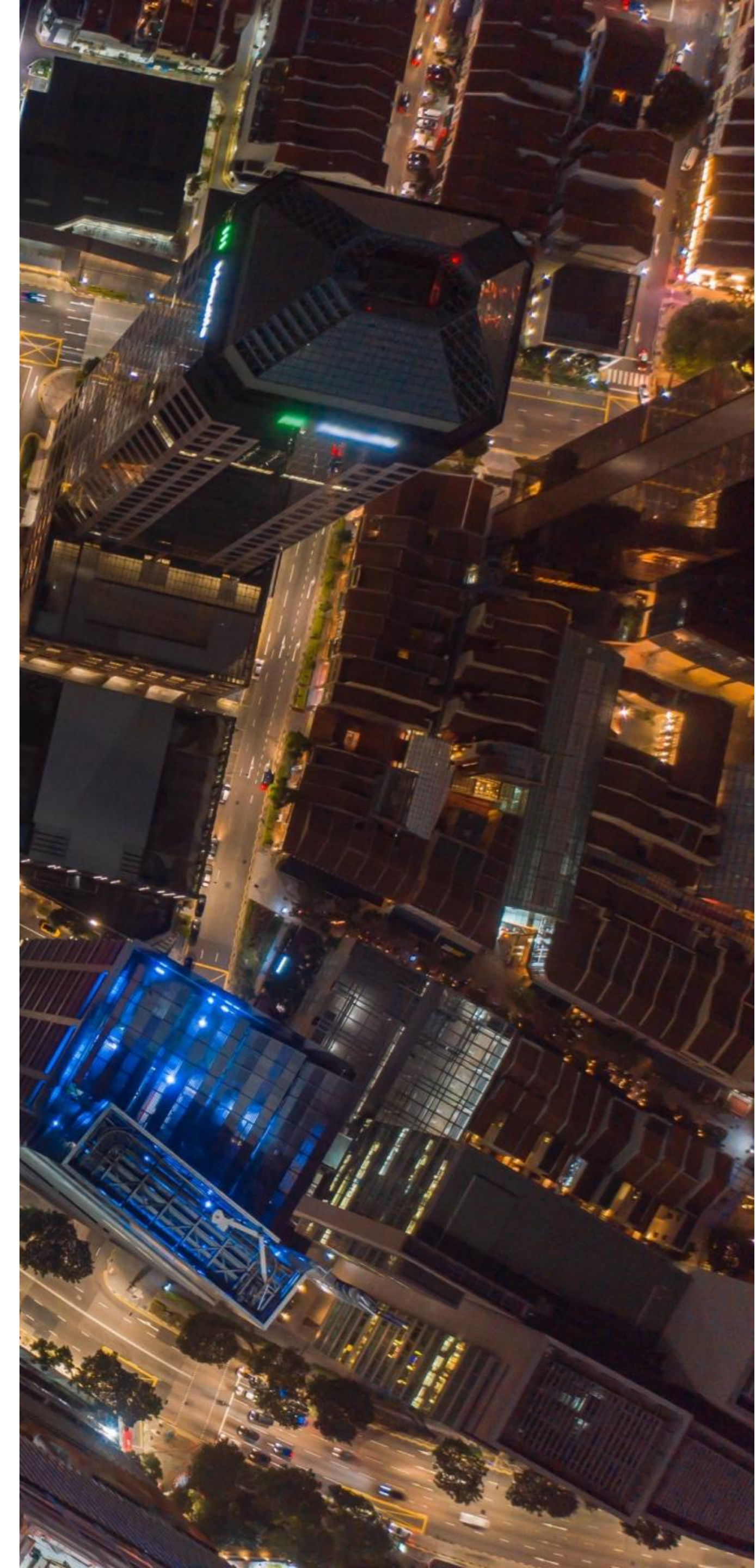
Lease management

- Integrate transaction, admin, and accounting for cost savings, compliance, and AI-driven insights



Monitor with workplace analytics & energy and asset monitoring

- Track usage with IoT sensors and Wi-Fi, integrating with existing sensors for energy monitoring



Additional MAS 9.2 Updates

Target GA June 2025

+ Continued investment across industry and asset class solutions

- Renewables
- Veg Mgmt
- Civil Infrastructure
- HSE
- Transportation
- Nuclear

APM

- Lightweight Monitor engine that scales
- Configurable dashboards
- Industry Accelerators - 66 Scoring Models for Electrical Distribution and Transmission: Health, Criticality, Effective Age, EOL Probability, Risk
- Dissolved Gas Analysis for transformers using Duval triangle visualization
- Weibull Distribution Analysis for Probability of Failure
- Reliability Strategies (RS) - Extended AI capabilities to build out failure and remediation descriptions
- Tighter RS connection with Health, JobPlans and PM's and Meters

Spatial

- 3d Visualization
- Smart Geofencing
- Linear Visual Control
- Heatmap
- External data dynamic upload
- Data Synch Diagnostic

MAS Technical

- OAuth2 SMTP authentication for outgoing emails (MS)
- User Management and Security UI improvements
- Improvements to License Consumption Dashboard
- Improved Data Import
- E-sig for LDAP enhancement
- Support for Unsupported Languages
- Graphite Bidi Support
- Focus Menu
- Update SAP Connector to use CPI.
- Oracle Fusion connector
- Delivery of submitted Ideas

AIP

- Integration with Replacement plans in Health and Jobplans
- Replace effective age modeling with more robust health score based models
- Enhanced asset selection including use of standard queries
- Run optimization models in background for improved performance

Currency Updates

- DB2 12.1 Support
- Oracle 26 ai Support (once on-prem available)
- Upgrade to Java 25 (Java 21 for REF)
- BIRT upgrade to 4.21
- Cognos 12.1
- MongoDB 8.0 Support
- CP4D 5.2 Support

Resource Landing Page

MUG Resource Page



Welcome to the Maximo User Group (MUG) Resource Hub!

This space is designed to help you explore IBM Maximo Application Suite (MAS), connect with the Maximo community, and access the most relevant tools, resources, and insights.

Whether you're evaluating MAS, deepening your expertise, or staying connected with the Maximo ecosystem—everything you need is right here.



<https://ibm.biz/~FNrGZaYv1>

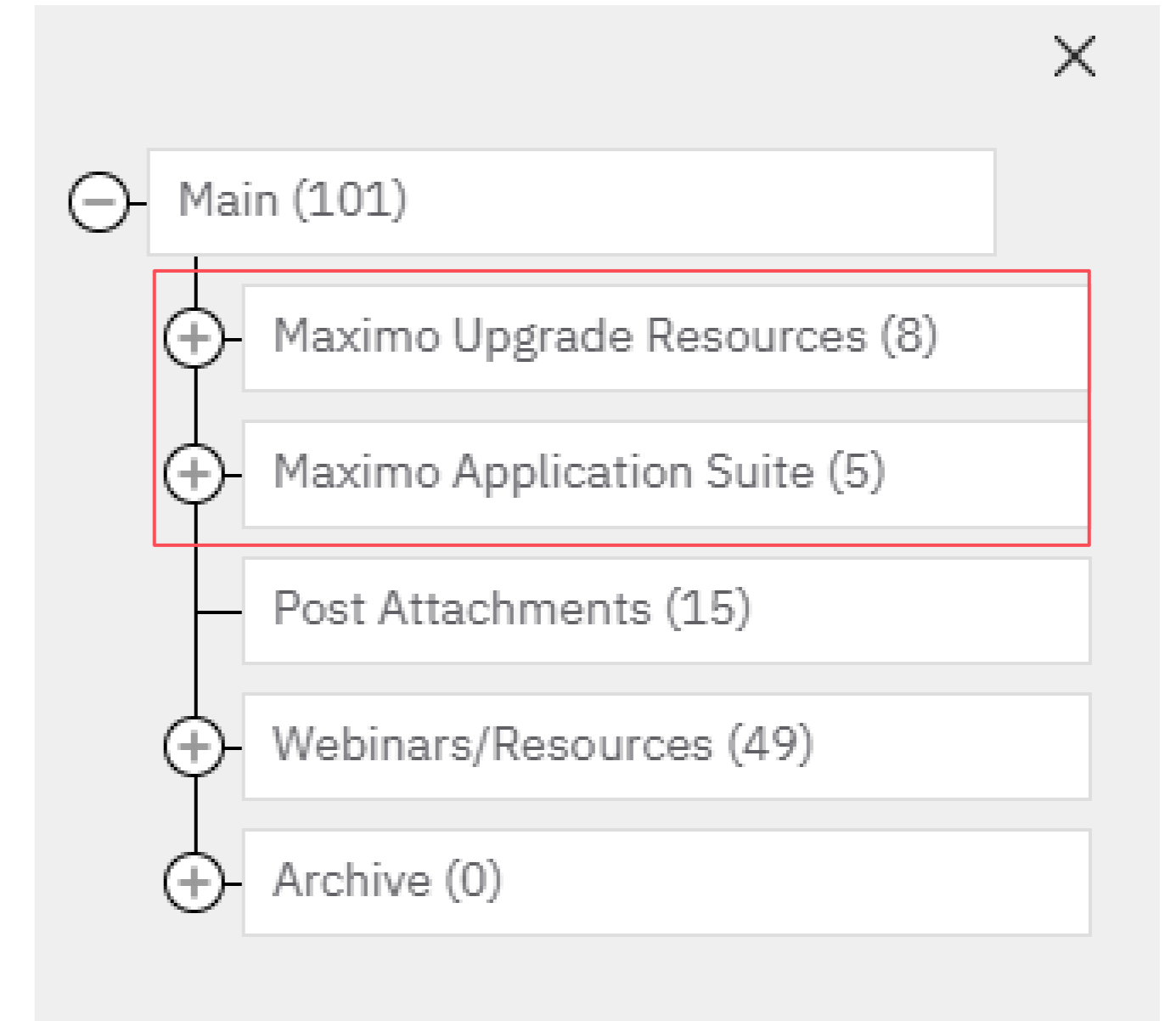
IBM TechXchange Community

Connect via forums, blogs, files and face-to-face networking.

IBM Asset & Facilities Management

Your destination for peer and expert insights to help unlock the power of data with AI and Asset & Facilities Management to advance your digital reinvention.

Join and participate in the Maximo Community [HERE](#)



Maximo Groups

IBM Maximo Product Updates

Request to Join

Discussions 0 | Libraries 0 | Members 21

Maximo

Join

Discussions 8.9K | Libraries 727 | Members 9.3K



Maximo Product updates provide a 90minute quarterly MAS Roadmap update virtually.

Maximo User Groups 2026

Event	Dates	Location	website
GCC Maximo User Group	Feb 9	Dubai, UAE	https://community.ibm.com/community/user/usergroup?CommunityKey=a4661189-b685-42e1-bcc6-0198e28873f2
Southwest Maximo User Group (SWMUG)	Feb 25	Dallas, TX	https://swmug.org/
Southwest Maximo User Group (SWMUG)	Feb 26	Houston, TX	https://swmug.org/
Southwest Maximo User Group (SWMUG)	Mar 18	Phoenix, AZ	https://swmug.org/
Las Vegas Maximo User Group (LVMUG)	Mar 19	Las Vegas, AZ	https://lvmug.org/
Dutch Maximo User Group	Mar 20	Heineken, Netherlands	https://community.ibm.com/community/user/usergroup?CommunityKey=96b07ace-b2d6-43cb-a9cf-0193224ad646
Hong Kong User Group	Mar 20	Hong Kong	
Maximo Utility Working Group (MUWG)	Apr 7-10	Charlotte, NC	https://www.muwg.org/
Pacific Maximo User Group (PACMUG)	Apr 22	San Jose, CA	https://pacmug.org/
GOMaximo	Apr 28-29	Houston, TX	https://www.gomaximo.org/
UK/Ireland MUG	May 7-8	Dundee, UK	https://community.ibm.com/community/user/discussion/welcome-to-the-maximo-uk-and-ireland-user-group
West Mountain Maximo User Group (WMMUG)	May 13	Denver, CO	https://wmmug.org/
Southwest Maximo User Group (SWMUG)	May 14	Albuquerque, NM	https://swmug.org/
Greater Atlanta User Group (GAMUG)	May 19	Gwinett County Schools	https://starboardconsulting-maximousergroups.com/atlanta/
France MUG	Jun 1-2	Bordeaux, France	
CANMUG	June 4-5	Toronto, CA	https://www.canmug.org/
Midwest Maximo User Group	June 9	Minnesota	
Pacific Maximo User Group (PACMUG)	Jun 24	Seattle, WA	https://pacmug.org/
Pacific Maximo User Group (PACMUG)	Jun 25	Portland, OR	https://pacmug.org/
Pacific Maximo User Group (PACMUG)	Jul 29	Los Angeles, CA	https://pacmug.org/
Pacific Maximo User Group (PACMUG)	Jul 30	San Diego, CA	https://pacmug.org/



Think

[Home](#) / [Events](#) / IBM Think 2026

Think 2026 May 4–7 Boston, MA

Where visionaries shape the next era of agentic AI

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IBM TechXchange 2026



Starts: Oct 26, 2026 09:00 AM (ET)

Ends: Oct 29, 2026 05:00 PM (ET)

Where

Georgia World Congress Centre
285 Andrew Young International Blvd
NW
Atlanta, GA 30313

Atlanta October 26-29

Be the first to preview the latest AI developer tooling, experiment with quantum computing, contribute to open source projects, get hands-on with Infrastructure as Code (IaC) tools, and earn certifications.

- Explore/ new technologies, tooling, and architecture
- Build/ with real code in hands-on labs and Sandbox
- Launch/ your career, next idea, or product

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IBM Ideas

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Need help? Email us at ideasibm@us.ibm.com



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<https://ideas.ibm.com>

Demo's

Maximo Condition Insights Click through Demo: <https://demo-now.techzone.ibm.com/psl/vmej0845?g=cmiw3erwh000004l725yhe8xh&s=0>

Visual Inspection Demo:

https://mediacenter.ibm.com/media/IBM+MaximoA+accelerate+defect+detection+with+AI-powered+visual+inspection+software/1_zu2t8b6c

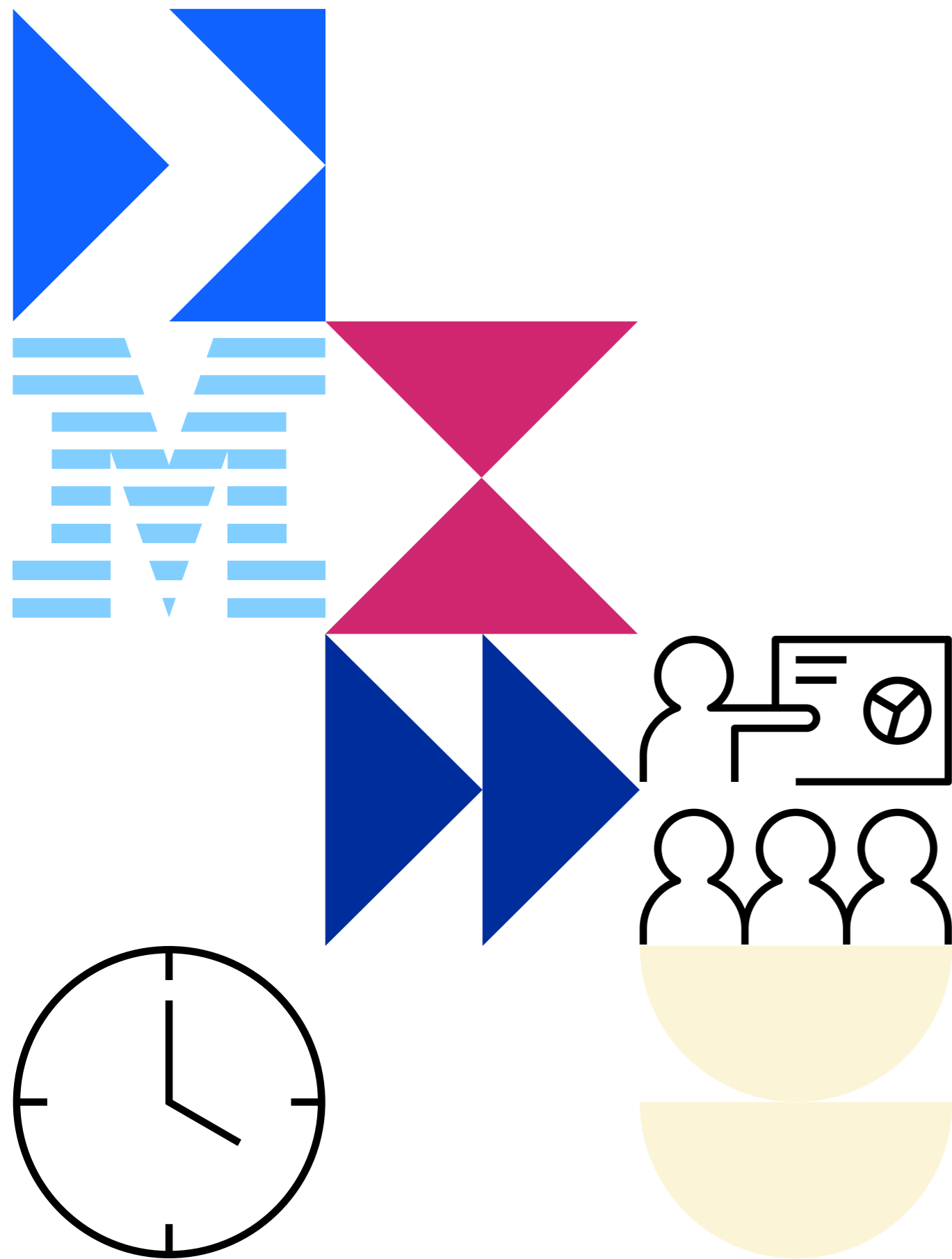
AI Assistant Demo: <https://www.ibm.com/resources/digital-innovation/demos/ibm-mas-ai-assistant>

Real estate and Facilities: <https://www.ibm.com/resources/digital-innovation/demos/maximo-real-estate-facilities>

Civil Infrastructure Click Thru-demo: <https://demo-now.techzone.ibm.com/psl/MASCivil?g=cmk4ek855000604le5d9k4b7o&s=0>

IBM MEDIA CENTER - <https://mediacenter.ibm.com/esearch/search?keyword=maximo>

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