Maximo 7.6.1.x End of Support – 9/30/2025 ;<4 months to go; Are you ready?

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IBM Champion 2024/2025



Agenda - MAS Navigation for the Maximo 7.6.x user

- Background
- Summary
- Basic Nav Differences
- New features
 - -Operational Dashboard
 - -Role based apps
 - -Work Order Intelligence



Summary

- User Interface Changes
 - -Old skins are no longer available tivoli09, tivoli13, iot18
 - -New skin is for MAS only 1 available
 - -Some system properties for UI are available; several UI related are gone
- Functionality differences?
 - -Key items have moved
 - -A minimal number of items are gone
- Perceived differences?
 - -Look and feel
 - Location of fields and actions
 - Navigation



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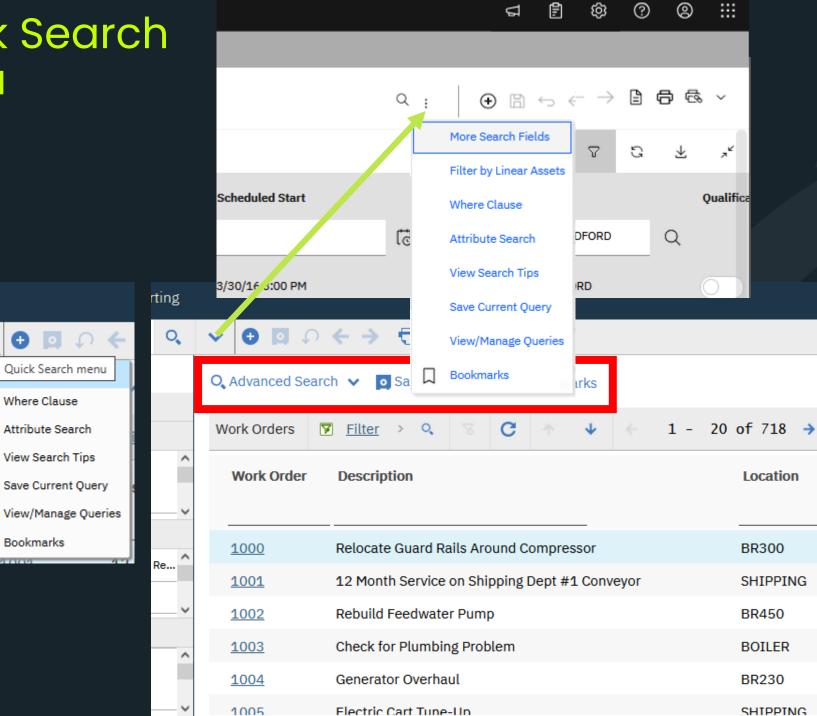
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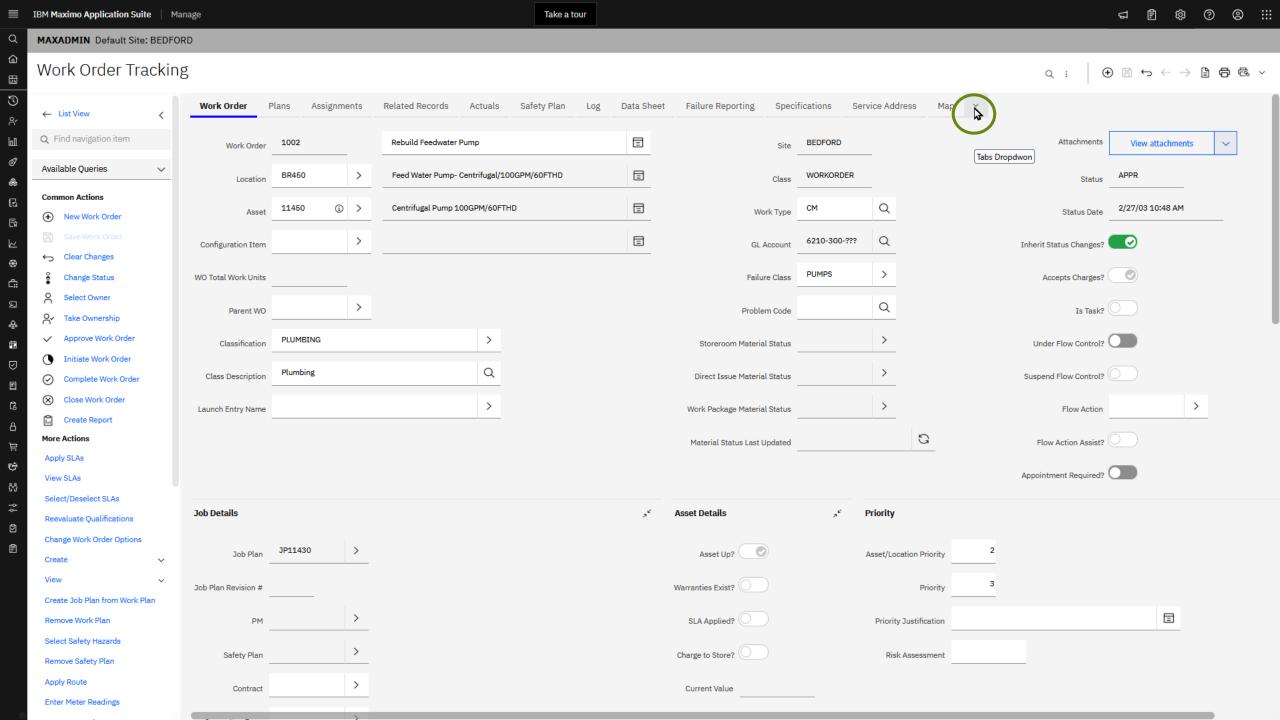


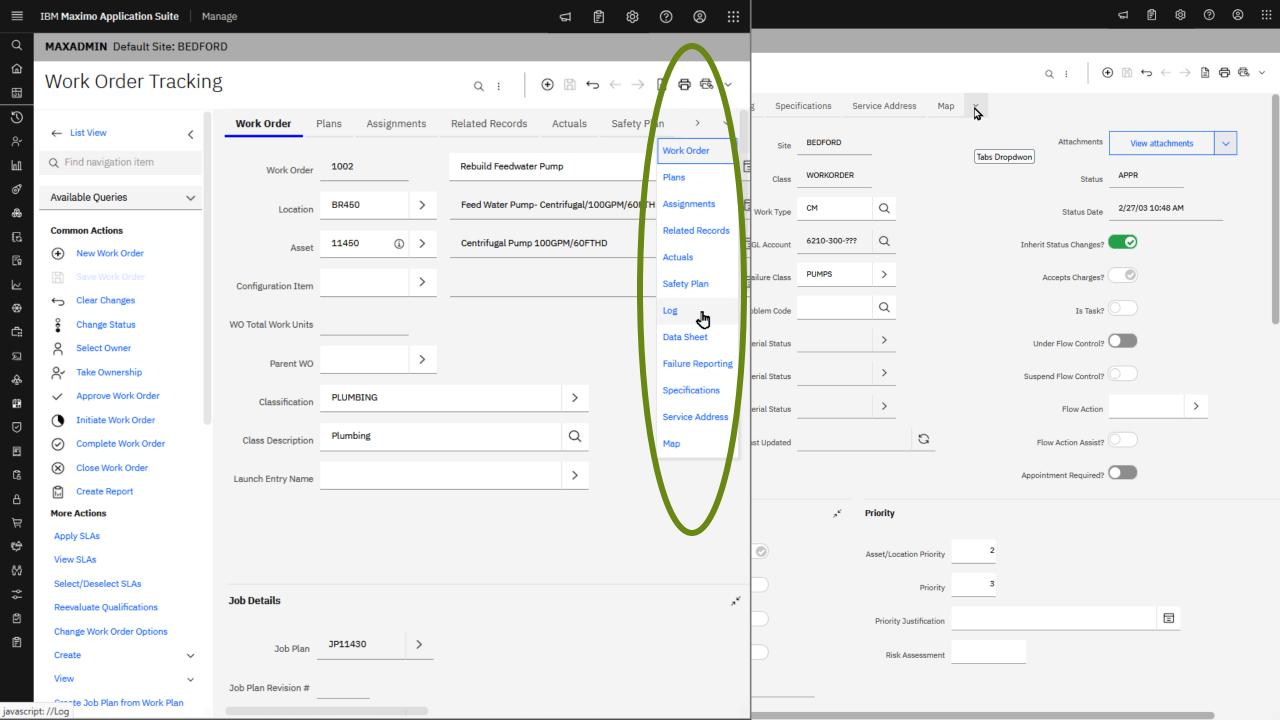
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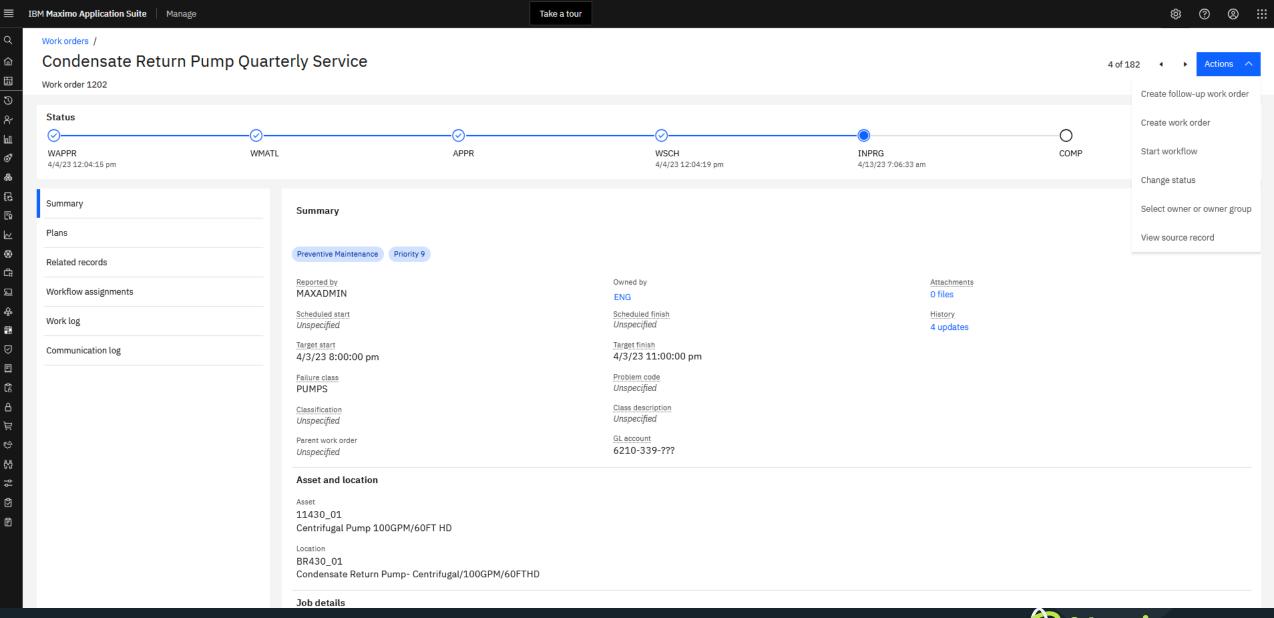
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Role Based App – Work Orders – Detail View



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'Manage Columns' allows you to customize your view

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Role Based Application – Work Orders

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	3008	Filler/Lifter System Inspection and C	BPM3100	13160			Preventive Maintena	INPRG	
	1211	Relocate Guard Rails Around Compre	BR300	11300			Corrective Maintena	INPRG	
	1202	Condensate Return Pump Quarterly S	BR430_01	11430_01			Preventive Maintena	INPRG	
	1285	replace mechanical seal	BR430_01	11430_01			Corrective Maintena	INPRG	
	1379	replace coupling to address leak	BR450	11450				INPRG	
	1004	Generator Overhaul	BR230	11230	4/11/23	11/28/23 11:12	Corrective Maintena	INPRG	
	41061	Inspection	BR300	11340	7/4/01	7/9/01 11:45:2	Preventive Maintena	APPR	
	41071	Inspection	BR300	11340	8/3/01	8/8/01 11:45:2	Preventive Maintena	APPR	
	43001	11340 PM	BR300	11340	1/11/02	1/12/02 4:45:0	Preventive Maintena	APPR	
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Role Based Application – Work Orders

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Start Center vs Operational Dashboard

Start Center 'Portlets'

- •Quick Insert
- Favorite ApplicationsInbox / Assignments
- •KPI Graph
- •KPI List
- •Result Set
- Bulletin Board
 Report List ???

Operational Dashboard 'Cards' Quick Actions • Favorites Workflow •KPI Value •KPI Chart (Trend) KPI Comparison •Work Queues •Value • Table •Report List (>=9.x)

Operational Dashboard - Top

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Operational dashboard					Ρ	age last updated: 5/2/25 9:50:4	15 am Ġ
Demo							
Demonstration / Development Dashboard Private							Ø
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Selected KPI comparison Last updated on 5/2/25 9:50:50 am		<i>c</i> :	Safety critical backlog Last updated on 5/2/25 9:50:50 am				c :
400 300 200 100 0 EMWOOVER	PMPERF PMWOOVER KPI name		400 300 200 100 0 Apr 25 26 27 EMWCOVER PMPERF PMWCOVER	8 28	29 30	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
Favorites Favorites subtile	Quick actions		Workflow assignments due soon				Q
Work Orders	Create work order Work Order Tracking		Assignment		Due Date		\downarrow
Workflow Assignments Scheduling Dashboard	Create service request Service Requests		Review PR for Approval Site BEDFORD, PR 1009		⚠ 6/27/24 5:33:10 pm		
Work Order Tracking	Create purchase request Purchase Requisitions		Review PR for Approval		⚠ 6/27/24 5:32:49 pm		
Service Requests	Create job plan		Site BEDFORD, PR 1008				
Quick Reporting Locations	Job Plans Create PM		Items per page: 4 ~ 1-2 of 2 items			1 ∨ 1 of 1 pages	
Assets	Preventive Maintenance		West server				
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Inventory			Queue Name		Count Priority		
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			OPEN WORK WHERE I AM L APPR and INPRG work ord		3 2		



Operational Dashboard - Bottom

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	ntory Favs more than inventory	Too many quick actions Each action takes 2 rows				
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å Inve	entory Usage	Create Assets Assets				
ີ Com	npanies	Create Calendars				
∠ Serv	vice Items	Calendars				
Inve	entory Receiving	Create Classifications Classifications				

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KPI Chart / Trend Tile



EMWOOVER KPI-10 KPI-4 KPI-7

Kurve Placeholder

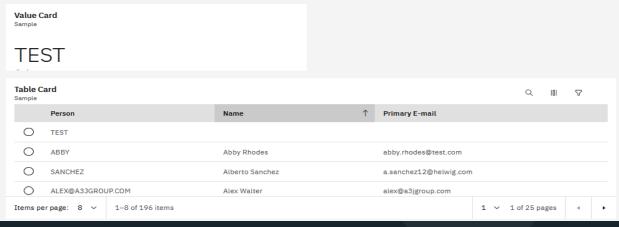


No data Use the edit panel to add content

e : **Overdue Work Comparison** Last updated on 5/2/25 9:50:50 am

600 8 400 Í 200 EMWOOVER KPI-10 KPI-7 KPI name







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Work queues

 (\checkmark)

Results: 2										Q	\mathbf{Y}
Work queue name	\uparrow	Description	Priority				Count	State			
OPEN BOILER WORK		Open Work on Boiler Hie	erarc 3				156	 Active 			
OPEN WORK WHERE I	AM LE	APPR and INPRG work of	order 2				3	 Active 			
Items per page: 10 🕥	✓ 1−2	of 2 items							1 ∽ 1 of 1 pages	•	•
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OPEN BOILER WO	Open W	/ork on Boil	156	3			OPEN BOILER WO	Open Work on Boil	156	3	
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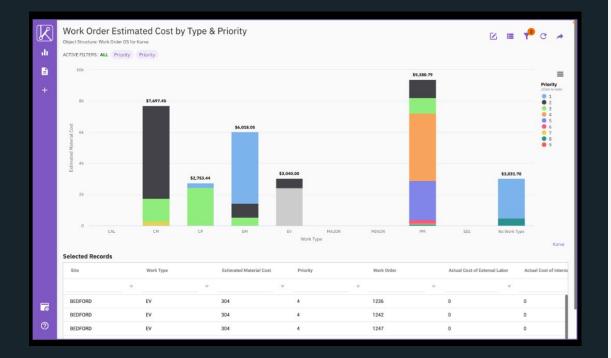
Substitution Variables work in Work Queue Queries



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Third Party Card

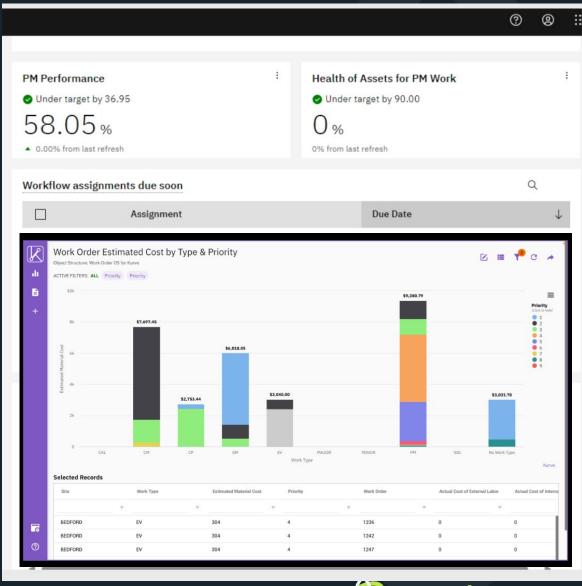
• Bring external presentation into Maximo



0 : **PM** Performance Health of Assets for PM Work Under target by 36.95 Under target by 90.00 58.05% 0% ▲ 0.00% from last refresh 0% from last refresh Workflow assignments due soon Q **Due Date** Assignment \downarrow No data External Content Q Super Fullscreen! < Back To Online Calculator CE 9 8 You are outside the CCPA jurisdiction. **5** 4 6 1 2 3 1/x (j) . . +/-0 + liam

Third Party Card

- Bring external presentation into Maximo
- Needs to be an embeddable url
- This is Kurve as an example





WO Intelligence – Problem Code Recommendations

New GenAI feature recommends problem codes to assist with existing challenges faced by customers to address poor quality (or missing) work order data, impacting effective maintenance prioritization decisions as well as time spent on review and approval.

- AI model trained using long and short descriptions from a small set of related work orders
- Work Orders displays the AI recommendations for review/accept
 - Uses new IBM AI Design UI elements incorporated into Graphite
 - Provides confidence score of the predictions
- Work Queue surfaces the top AI recommendation to accept

Work orders /

Sum	narv

*Description

Compressor pump vibrations at high operational load

Enter a short description of what the work order is for.

Hide long description

		Select problem code		×
Edit Insert Format				
⊥ B I U & sans-serif	∽ 12pt	Q Search Problem code	Description	Confidence
		• AI HIGHPRES	High pressure	60%
		O •AI LEAK	Leaking	55%
Work type	Priority	O •AI LOWPRES	Low pressure	50%
СМ	۹ _ 1	O LOWVOL	Low volume	
		O STOPPED	Stopped	
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Edward Smith	C, Edward Sm			
Asset and location		Cancel	ок	
Asset	Location	V, BK430	<u> </u>	
11430	Q, BR430	0	2	
Failure class	Problem code			
PUMP	Q HIGHPRES	AI	2	

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Train the model on your data

Work Order Intelligence

AI model trained on customer data.

Suggests top 3 failure code inferences based on work orders textual data on desc, long desc, log, tasks.

Automated deployment and learning on new Manage objects and data structures, communicating with watsonx through a local broker.

Work orders / Summa	ry /						
Edit work or	der						
Summary *Description Compressor pump v Include key words that ex Hide long descriptio	Last updated 2/14/1024 Recommendati Select a recommended		At ×				
Edit Insert Form	Problem code			Description			Regenerate 🙄
<u> </u>	HIGHPRES			High pressure	ð	90%	
	O LEAK		Leaking			85%	
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Asset			Location				
11430		Q	BR430		Q		
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Specify a failure class and	then select a problem cod	ie.	Recommendation + 2				



How to train your AI dragon?





How to train your dragon? – AI Configuration App

IBM Maximo Application Suite AI configuration

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Summary /				
WOPROBLEMCODE			R	tefresh 🕄 Actions 🗸
Problem code classification				
WOPROBLEMCODE configuration is inactive.				
Target for	Model	Training	Inference	
Object structure MXAPIWODETAIL	Template pcc	Training invoke channel AITRAINWOPROBLEMCODE	Inference invoke channel AIINFWOPROBLEMCODE	
Inference for PROBLEMCODE	Template version 1.0.0	Training filter AITRAINFILTER	Inference filter AIINFERENCEFILTER	
	Model ID Unspecified		Inference type CLASSIFICATION	
Model training log				Q III V
Start date	\downarrow Complete where	Message		

You don't have any model training logs yet.

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MAS Lifecycle: 3+1+3 with 12-month release cadence

**Please review MAS SaaS policies for their release cadence



- Follows 3+1+3 lifecycle
- Release every 12 months (9.x)
 - Monthly maintenance updates for 36 months (Base Support)
 - Initial Extended Support for another 12 months
 - Ongoing Extended Support for another 36 months





Reference Links

- Upgrade checklist this has the reference to the customization archive
- Upgrading from Maximo Asset Management to IBM Maximo Manage
- <u>Upgrading from Maximo Asset Management</u> <u>to IBM Maximo Manage pdf version</u>
- Moving from EAM to Manage Blog
- What's new with Maximo Manage 8.0 8.7
- <u>Application Suite 8.8 and later continuous</u> <u>delivery model</u>
- <u>Customization Standards</u>
- <u>Classname Prefixes for Industry Solutions</u>
- MAS Authentication options
- Maximo Application Suite Admin APIs 8.11.x
- IBM REST API Guide
- Maximo Automation Script Wiki

- MAS 8.11 Multiple Identity Providers
- Generating Entity Relationship Documents (ERDs)
- <u>Role Based Applications Work Orders</u>
- <u>Role Based Applications Operational Dashboard</u>
- <u>Prepare for MAS: Utilizing S3 Storage for</u> <u>Attached Documents in 7.6.1</u>
- Navigating 7.x End of Support
- Asset Life-Cycle Management and AI
- <u>Manage 9.0</u>
- Join the IBM Maximo Product Updates Group
- <u>IBM Maximo Product Updates Group for</u> <u>Members</u>
- Navigation differences video Manage vs. 7.6.x



QUESTIONS?

