# EFFECTIVE MAXIMO

**BUILDING FROM THE GROUND UP** 

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# **ALWAYS ANSWER THE WHY**

To provide meaningful **real-world value** 

- A) By bringing awareness to the foundational organizational factors that affect successful technological enhancements **and**
- B) By providing Maximo training & implementation insight to be able to get the most from your Maximo instance

# IS YOUR ORG READY FOR MAXIMO TO BE UTLIZED EFFECTIVELY?

Do you have the foundational elements in place to allow Maximo to thrive?

# Don't go through the NEW YEAR with I'm a consultant, let me help you get it right! Richard Rash 817-308-8186 Foundation Repair Consultant If I don't help, you don't pay

#### PART 1: INVEST IN YOUR ORGANIZATIONAL FOUNDATION

# **TECHNOLOGY ISN'T THE ANSWER**

Technology only builds on the foundations of processes, partnerships, & people that exist

If those are nonexistent, lacking, or dysfunctional, the software won't be maximized

GARBAGE INPUTS GARBAGE OUTPUTS

# LET'S BUILD THE FOUNDATION FOR MAXIMO TO BE UTILIZED SUCCESSFULLY

## ORGANIZATIONAL ELEMENTS: Define Processes

#### Are your Maximo-related processes documented?

Are they clear?

Are they thorough in scope?

Do your employees agree with them?

Do you employees know where to access them?

Are they periodically reviewed?

#### ORGANIZATIONAL ELEMENTS: Value Workforce Health

#### Do you have a healthy, engaged workforce?

Do you have good people in the right places?

Are you employees engaged in the success of the org?

Where applicable, are your employees engaged in decision making processes that affect them?

Are your people leaders good at leading people?

### **REFLECTION POINT**



#### PART 2: BUILDING UP MAXIMO

## **MAXIMO ELEMENTS:**

#### **Invest In Maximo Partnerships**

#### Do you have a trusted partner to guide your Maximo experience?

Maximo Partnerships will guide and expedite the transition to effective use of Maximo

This will lessen the need for your team become Maximo Subject Matter Experts



### MAXIMO PARTNERSHIP PROJECT TIPS

Document the Known Specifics



Appoint an Internal Project Champion



Lean into Maximo Partner's Expertise



Continuously Communicate to Internal Stakeholders

## MAXIMO ELEMENTS: Emphasize Employee Training

# Are you emphasizing the importance of Maximo Implementation & Training?

Do users understand what & why they are being asked to do?

Is leadership aware of what users are being trained & reinforcing those concepts?

Is your training program a continual process?

#### 

Knowledge Retention Focus w/ Data Consistency Goals

Focus on the End-User, the Earlier the Better

Reinforcement Through the Chain of Leadership



Create Metrics to Track Training Success

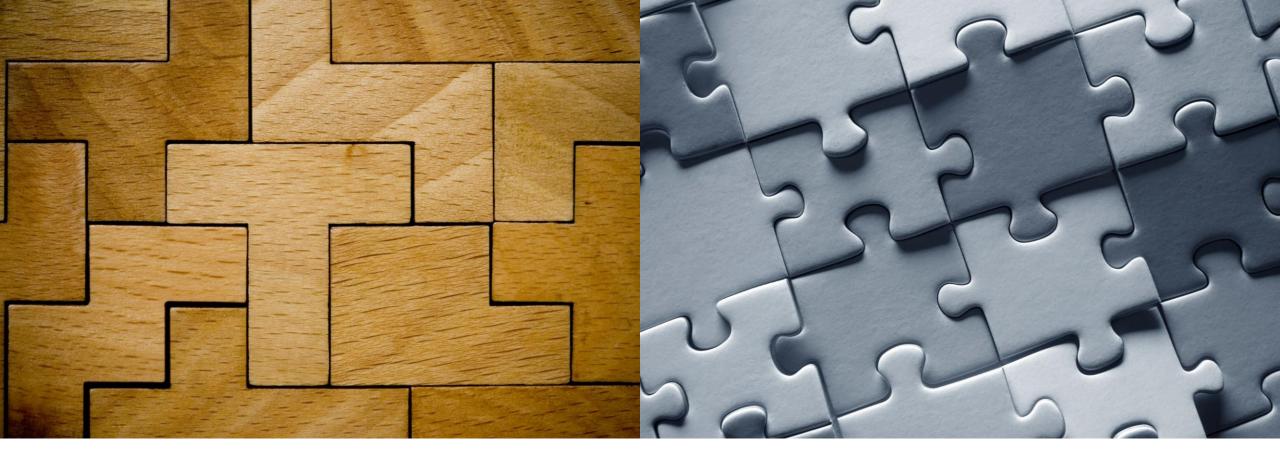
Be Curious, Ask Questions



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Be Earnest with Desire to Help (& Follow Up)

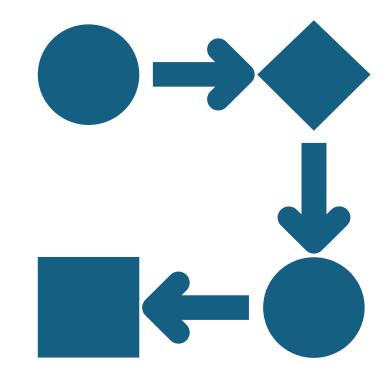
## MAXIMO TRAINING APPROACH AT DEN



#### CONCLUSION Organizational & Maximo Foundations

#### GET YOUR FOUNDATION RIGHT SO YOU CAN BUILD ON TOP OF IT

- Define Organizational Processes & focus on Workforce Health before tech solutions
  - These are continuous, so small steps still count
- For Maximo enhancements, find a Trusted Maximo Partner & Emphasize Training & Implementation as much as tech solutions
  - Training should be continual & reinforced



#### **QUESTIONS / FEEDBACK**







**PRESENTATION QUESTIONS** 

GOT MAXIMO TRAINING PROGRAM QUESTIONS? ERIC.RIDGEWAYFULTON @FLYDENVER.COM

THANKS FOR YOUR TIME